# TRP RE MMOGO M/e are together!









05

EXCELLENCE

INTEGRITY

TEAMW

### June 2024 Edition 4

## From Challenges to Greatness Our Journey Forward

Recently, our business leader, Kennedy Sengani accompanied by the TRP management team embarked on an inspiring journey across all operations and shifts at Two River Platinum (TRP). The theme of the roadshow was 'Let's Make TRP Great.' In this roadshow, our business leader addressed critical aspects of our company's well-being, emphasising safety, production, and cost efficiency.

## **Always Safe**

Our commitment to safety remains solid. During the roadshow, Kennedy highlighted the importance of adhering to safety protocols and fostering a culture where every employee feels empowered to raise safety concerns. Remember, it's our shared responsibility to ensure we all return home safely every day to our families and loved ones.

## **Production Challenges**

The current depressed PGM (Platinum Group Metals) market poses challenges. As the platinum mining industry faces decline, TRP's profitability is directly impacted. However, adversity also presents opportunities. The business leader highlighted that by optimising production processes and collaborating effectively, we can overcome these hurdles.

### **Cost Efficiency Matters**

Cost management is critical. Our business leader stressed that individual efforts alone won't suffice. Instead, we must unite as a team, brainstorming innovative ways to enhance cost efficiency. 'Let's scrutinise expenses, streamline processes, and identify areas for improvement, Kennedy said.'

### **Guided by Our Values**

The business leader emphasised that if we live by our company values, we will be able to overcome the current challenges we are facing.



#### Integrity

Integrity defines us. Be transparent, honest, and ethical in all your dealings. Uphold TRP's reputation by doing what's right, even when no one's watching.

#### **Pursuit of Excellence**

Strive for excellence in every task. Whether it's operating machinery, analysing data or communicating with stakeholders, aim for the highest standards.

#### Teamwork

Together, we're stronger. Collaborate across departments, share ideas, and support each other. Remember, our collective success depends on effective teamwork.

As we navigate these challenging times, let's rally around our values. TRP's greatness lies not in individual achievements, but in our collective efforts. By applying our values and working together, we'll emerge stronger, more resilient, and truly great.



#### **Always Safe**

Safety is not negotiable. Whether in the mines, offices, or workshops, prioritise safety above all else. Report hazards promptly, and encourage your colleagues to do the same.

#### **Care and Respect**

We're more than colleagues, we're a TRP family. Show care and respect to one another. A kind word, a helping hand - it all contributes to a positive work environment.

TRP Business Leader, Kennedy Sengani addressing critical aspects of our company's well-being.

# **TABLE OF CONTENTS**

## **FRONT PAGE**

FROM CHALLENGES TO GREATNESS - OUR JOURNEY FORWARD

- **03** PROMOTING A CULTURE OF SAFETY AT TRP: WORLD DAY FOR SAFETY AND HEALTH AT WORK
- **04** MAIN DECLINE REACHES 2 MILLION FATALITY-FREE SHIFTS MILESTONE

ENVIRONMENTAL DEPARTMENT UTILISES WORLD ENVIRONMENT DAY TO PROMOTE LAND PROTECTION AWARENESS

- **05** AFRICAN RAINBOW MINERALS (ARM) SUPPORTS TWO RIVERS PLATINUM AND SISTER MINES AT THE 2024 EASTERN LIMB CAREER EXPO
- **06** CONNECT TO YOUR RETIREMENT INVESTMENTS

SARS MOBILE SERVICE

- **07** TRP MOVERS AND SHAKERS
- **09** POPPY SOARS AS THE TWO RIVERS FLAG FLIES HIGH AT THE CTC AWARDS

UNDER MAINTENANCE

- **10** MEET TRP SOCIAL PERFORMANCE LEADER, MAMATSHA LEGODI
- **11** WELLNESS TEAM'S VIGILANT EFFORTS AGAINST TB AND HIV

### **12** CELEBRATING THE SUCCESS OF THE SD WAN PROJECT



### June 2024 Edition 4



### Promoting a Culture of Safety at TRP: World Day for Safety and Health at Work



As the world celebrated World Day for Safety and Health at Work on Sunday, 28 April, employees at TRP were preparing themselves to celebrate through safety demonstrations and different activities across the operations.

According to the World Health Organisation (WHO), the International Labour Organisation (ILO) began to observe World Day in 2003 to raise the political profile of occupational health and safety, and to fulfil the integral 'advocacy' component of their Global Strategy on Occupational Safety and Health.

TRP employees gathered to celebrate this international campaign, promoting safe, healthy, and decent work. Activities included industrial theatre, safety quizzes, competitions, and different speakers delivering safety messages at each shaft during Hlanganani's.

At Merensky Shaft, employees attended industrial theatre performances that illustrated incidents occurring both underground and on the surface, along with prevention strategies. These performances captivated the audience, providing valuable lessons for their daily tasks.

The idea behind the celebrations was to remind TRP employees that the company commits to its value of 'Always Safe' so that all employees return home safely to their families.







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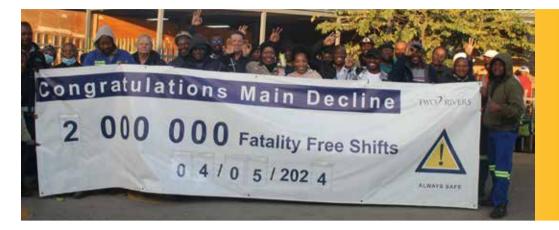
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## Main Decline reaches 2 million fatality-free shifts milestone

Congratulations to the Two Rivers Platinum Mine employees at Main Shaft for reaching a significant milestone: 2 Million fatality-free shifts on Saturday, 04 May 2024. The main decline team is commended for maintaining such a high safety standard, demonstrating continuous alertness and dedication.

The last time Main Decline had a fatality dates back to 08 September 2019. The shaft adopted MOSH Leading Practice Adoption System and it has proven crucial in attaining the safety goals, improvements, and milestones that the shaft has set for itself.

The achievement of 2 million fatality-free shifts is also attributed to the strict implementation of the Safety, Health and Environmental (SHE) strategy, which is supported by 8 key pillars: Leadership, risk management, contractor management, incident management, accountability framework, document management, health and environment, assurance and compliance.



This milestone serves as a reminder that ongoing and sustainable improvements are necessary from all tripartite stakeholders to achieve our zero-harm goal and elevate TRP to excellence.

## Environmental department utilises World Environment Day to promote land protection awareness

On World Environment Day, celebrated on 05 June, SHEQ Leader Jakes Jacobs, Finance Leader Sibusiso Maphalla, and Environmental Manager Tintswalo Kanyongolo led the TRP environmental department team in a Visible Felt Leadership (VFL) initiative.

This effort aimed to encourage employees to engage in eco-friendly activities, fostering team unity and inspiring a sustainable future for the mine.

The team conducted unannounced visits across the operations, inspecting working conditions and employee areas, while simultaneously reminding everyone of the importance of environmental stewardship. This VFL demonstrated TRP's value of 'Care'. Environmental Manager, Tintswalo emphasised that every day should be Environmental Day to continuously raise awareness about environmental issues and mobilise action for the protection of our mining area.

Tintswalo said, as part of TRP's environmental awareness campaign and strategy, the environmental team committed to the following:

#### **Protect our land**

Ensure the protection of our land, recognising its critical role





SHEQ Leader, Jakes Jacobs, Finance Leader, Sibusiso Maphalla and the environmental team at North Decline trackless mechanical workshop.



within the climate system. Land serves as a vital carbon sink, with forests playing a crucial role in regulating global temperatures and effectively storing carbon dioxide.

#### **Decrease land pressure**

Decrease land pressure from deforestation, urbanisation, industrial development, agricultural expansion, and unsustainable mining practices.

'Let's all work together to take care of the environment. TRP can make a huge contribution to caring for the environment. The environment is no one's property to destroy, it's everyone's responsibility to protect', she said.

Assistant environmetal officer, Agnes Matlou and Environmental Manager, Tintswalo Kanyongolo doing a walkabout. Environmental Officer, Semetsa Thobejane unpacking the use of different dustbins at the workshop.



There for each other - Environmetal team commiting to TRP's value of Care.



### June 2024 Edition 4

*Employees from HRD, Harold Mahlangu and Roche du Plessis, share laughter with learners.* 

Thousands of learners from surrounding schools visited the stalls at the career expo.

More learners flock to the TRP stall, where a team from TRP is happy to assist them.



The 2024 edition of the Joint Eastern Limb Career Expo saw increased participation from mining companies and other stakeholders. This year's event had over 14 mines participating, with mining giant African Rainbow Minerals (ARM) providing support, Two Rivers Platinum, Modikwa, and Bokoni Platinum Mines. The 5-day event (10 - 14 June) hosted 1000's of pre-tertiary learners from different districts in the Eastern Limb.

Two Rivers Platinum, along with Modikwa and Bokoni Platinum Mines, received significant support from ARM, reflecting the company's value of 'Care' for its mining communities and its dedication to giving back through education. Mamatsha Legodi, the Social Performance Leader at TRP, mentioned that a primary reason for TRP's participation in the expo was to provide learners from surrounding schools with information on career prospects and to introduce them to the study assistance opportunities offered by the mine.



Kudos to the mining companies within our mining area for hosting a successful programme and we look forward to seeing this expo grow even more next year,' Legodi said.



Benny Boshielo, ARM's Executive for Corporate Affairs, expressed his satisfaction with the contributions of the 3 mines to this year's event. In an interview with Timeless News, he emphasised, 'At ARM, we are committed to making a positive contribution to our communities.

'We hope that the expo will assist learners in making informed career decisions and that the information provided will enable them to know what we can offer or contribute to their studies. This initiative is a testament to the commitment of the mining companies within the region and their dedication to fostering the development of future professionals in our community. Our aim today is to introduce the youth from the communities surrounding our mines to the wide range of career opportunities available within the mining sector. We believe that by imparting this knowledge, we can help shape their future career paths and bolster their educational aspirations.'

Senior team members from TRP including business leader, Kennedy Sengani, human resources leader Joseph Moloisi, and finance leader Sibusiso Maphalla were also in attendance on the opening day.



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## **Connect to your Retirement Investments**



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The self-service options are available 24/7, 365 days a year.

### With Alexander Forbes WhatsApp you can:

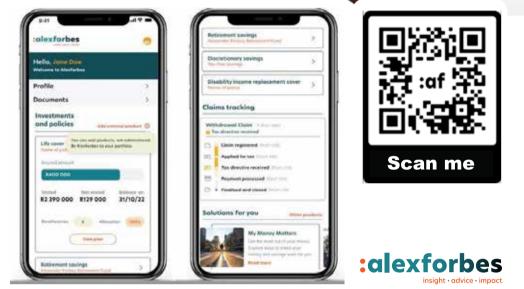
#### > Request your:

Most recent tax certificate. Most recent benefit statement. Fund balance.

- Track the status of a claim.
- Register on AF Connect or reset your password.
- Access to financial education.



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#### Filing Season is around the corner!

Are your SARS details up to date? Make sure everything is up to date for a hassle-free filing experience. Update your personal or banking details now!

SARS.GOV.ZA

## 32

## **SARS Mobile Services**

You can send through a query via the SARS Online Query System (SOQS) if you have forgotten your tax reference number, to submit supporting material and more. The SOQS assists taxpayers who wish to raise queries with SARS without going into a SARS branch.

To initiate a query, you will simply need to complete the online form by selecting a query type.

#### **SARS SMS Channel**

You can request specific Personal Income Tax related services by sending an SMS to SARS on 47277. The following tax related services are offered are offered to taxpayers via their mobile device and can be accessed with or without data / airtime:

#### **Request an eBooking appointment:**

Booking (space) ID number / passport number / asylum seeker

#### SARS USSD Channel

You can now request specific personal income tax related services by submitting a USSD string to SARS.

#### The following services are available on this channel:

- What is my tax number?
- Request account balance.
- Do I need to file a tax return?

#### Steps on how to request tax services via the SARS USSD channel:

**Step 1:** Initial USSD by dialing \*134\*7277#

Step 2: Select the service you require.

Step 3: Taxpayer verification - SARS will request you to complete either your ID, passport or asylum number.

number.

#### Confirmation request to determine whether to submit a (PIT) tax return:

File (space) ID number / passport number / asylum seeker number.

**Request the issuing of the IT150 (Tax registration number):** 

TRN (space) ID number / passport number / asylum seeker number.

Request account related queries (balance statements) and / or provision of Statement of the Account (SOA):

Balance (space) ID number / passport number / asylum seeker number.

Step 4: Tax resolution - Upon successful verification by SARS, a response will be displayed.

When should it have been submitted?

Here are the dates for the 2024 filing season:

Individual taxpayers (non-provisional): 15 July - 21 October 2024.

Auto-assessment notices: 1 -14 July 2024.

Provisional taxpayers: 15 July 2024 - 20 January 2025.

Trusts: 16 September 2024 - 20 Janaury 2025.



June 2024 Edition 4



Lettie defeats the odds, and her story is evident that if you are committed and stay grounded, nothing is impossible on the journey to success. She grew up under the guidance of her uncle, Mr. Tshepo Tau in Vosloorus in Ekurhuleni, Gauteng. Lettie credits her achievements to his sacrifices and unwavering support. Her uncle, who took her under his wing from a young age, made her feel like his own child rather than just a niece. She did her foundation phase at Millennium College and later continued Ponti Secondary before at matriculating from Mohlarekoma High.

Despite facing the challenges of teenage pregnancy, Lettie remained undeterred in her pursuit of a better future. Balancing her studies and motherhood at a young age, she persevered through these challenges. Today, she stands tall, proud of her accomplishments and her unwavering determination.

## **TRP Movers and Shakers**

## **NORTH DECLINE**

## **Meet Lettie Masello Tau - Production UV Operator**

Women are capable and we are more than enough to lead the way.

## What's your educational background, qualifications, what you planning to acquire, and all your studies?

I began my studies with a course in electrical engineering at Flavius Mareka TVET College. However, due to financial challenges, I had to take a break. When I returned, I realised my interests had shifted, leading me to abandon the course during my N6 studies. To the surprise of many, I decided to enrol in a Diploma in Law at UNISA. I am now close to completing my LLB with UNISA. As a woman of many talents, I have worked in various roles, including as a logistics administrator at Kaizer Chiefs FC. My goal is to attain a master's in law, and I will never rest until I reach this.

## What's your role at TRP and your day-to-day duties for North Decline?

As a production UV operator, my primary duty is to make sure that the machines underground never run out of oil. We do a lot, and I must say it's a very interesting job because of the many challenges that come with learning and growth.

## What do you think makes TRP a great organisation, what you love, and what separates us from the rest?

I have worked in different environments and with different people, but TRP has exposed me to different cultures and beliefs, and we work as one. TRP is great because it prioritises its employees, it takes care of its mining communities and they are committed to improving the lives of ordinary people through small business or education programmes.



#### Do you think women are given equal opportunities in the industry? If not, please state your reasons or unpack it if you say yes.

Opportunities exist for us, but as women, we often struggle with self-doubt. I am pleased that TRP has introduced programs to develop women, regardless of their educational background, allowing everyone to improve. I believe that if we push ourselves harder, we will be better positioned to compete.



#### Where do you see yourself in the next 5 years, your aspirations and plans?

I aspire to grow within the legal profession and academia. I hope that one day my skills and education will be valuable to TRP, allowing us to create opportunities for other women in law. I hope my story will inspire others, especially young women from marginalised communities or townships. We need to change the perception that mining is a male-dominated field because it's not true. This space belongs to all of us, and we must claim our place in it.

What's your message to young girls who like to pursue careers (yours or mining in general), especially black girls in our host communities?

Young girls should never limit themselves. The only way to succeed in this world is to be fearless and follow your dreams. If you give up, no one else will achieve your goals for you. When faced with obstacles, persevere and remember why you started. I firmly believe that the mining industry is not just for men, there are enough opportunities for all of us.

#### If you are not at North Decline, what do you love doing the most, your activities outside work?

In my spare time, I enjoy spending time with my children and reading books, particularly those about our constitution. As a lover of life, I also take pleasure in traveling with friends and family, exploring the beauty of South Africa.

It's time we accept that nothing will be given to us on a silver platter simply because we are women. Let's challenge ourselves, study, and work hard" - Lettie Tau



### June 2024 Edition 4



At just 30, Thabang is an inspiration to his peers and those who follow in his footsteps. Reflecting on his journey and accomplishments, his superiors and mentors at TRP hold him in high regard due to his dedication and commitment to his work.

They say one needs sunglasses when looking at Thabang because his future is so bright. As the eldest of 2 siblings, he was born with the responsibility to lead, and he embodies leadership in his own unique way. Thabang's upbringing involved moving from one place to another, and today, he expresses gratitude to both the communities of Burgersfort, Praktiseer, where his family resides, and Sofaya, Ga-Mohlabe, where he completed his matric at Ngwanamakhutswe Secondary School in 2013.

## **TRP Movers and Shakers**

## **NORTH DECLINE**

## **Meet Thabang Phasha - Geologist**

Villagers remain kings, our background and upbringing don't define us.

## What is your educational background, qualifications, what you planning to acquire, and all your studies?

My tertiary education journey started in 2016 when I enrolled for BSc in Geology at the University of Limpopo and ultimately did my honours. In my journey to complete both, I learned about the natural sciences that include different rock types, minerals, fossils and water amongst many others. In 2021, I joined TRP through a geology graduate programme and since then I have never looked back. TRP gave me full training on the practical aspects of geology in mining. Today, I have managed to register as a Natural Scientist with the South African Council for Natural Scientific Professions (SACNASP) member. I plan to further my studies and get a master's degree, to nurture my knowledge and skills in the mining business world, and also to continue staying active in the world of science.

## What is your role at TRP and your day-to-day duties for North Decline?

In line of my work as a geologist, I continuously use diamond drilling machines to prospect and interpret the nature of ore reserves in the ground that the mine has plans to blast in the future. This is to ensure that the mighty North Decline has enough economically viable panels with known and mitigated hazards such as water and toxic gas intersections, as well as different geological anomalies such as shear zones. I then share all my discoveries with other departments to ensure that collaborative recommendations are made before mining can commence. In addition, I also manage the shaft ore reserve grade to ensure that the best mining cuts are optimised in order to maximise the business ounces and revenues.



#### What do you think makes TRP a great organisation, what do you love and what separates us from the rest?

TRP employees have a great culture of working together towards common goals. I am a firm believer that, employees' commitment and eagerness to go the extra mile make TRP great. TRP has a strong complexity of geological anomalies, making it very attractive to the world of science. Amazingly, the employees here at TRP manage to negotiate and successfully outstandingly

#### Is there any progress in mining in terms of elevating to higher positions, are there any stumbling blocks?

There is progress in mining, but it depends on various factors, which include the qualifications that one possesses. It is also important for everyone to be dedicated to doing their job to the best of their knowledge, talents, and skills because the entire job positions in the mine are somehow interconnected. Dedication and passion will make your work speak volumes.

#### What is my advice for young people who want to pursue a career in mining?



Young people must first research and understand the different career choices that will lead them into the mining industry. For example, to become a geologist in the mining industry, one must enrol for BSc in geology, and further continue to BSc honours degree in geology at any accredited university. After graduating, one must further join a graduate experiential training programme to get practical exposure within the mine value chain. In essence, you must go through all the steps.

#### If you are not at work what do you love doing. Your description of fun?

When I am not at work I spend most of my time with family. I enjoy travelling and learning about tribal and geological histories, different cultures, and their belief systems. I love music and quad biking adventures.

"If you put your mind to it, nothing will stop you from achieving. Young as we are, we have a chance to make a meaningful impact in our communities and workplaces. Let's continue to inspire to aspire" - Thabang Phasha



## **POPPY SOARS AS THE TWO RIVERS FLAG FLIES HIGH** AT THE CTC AWARDS

At Two Rivers Platinum, learning and development opportunities are prioritised for all employees and learners, including those who have joined through educational programmes such as learnerships and bursaries.

Poppy Mokgwadi, a 25-year-old from Ga-Mphana, Ngwaabe village in Steelpoort was awarded a certificate of merit in Diesel Mechanics for her outstanding results and dedication at Colliery Training College (CTC). Poppy was awarded for demonstrating commitment, discipline, and efforts in her practical performance at TRP's, North Decline.



The awards were held on 26 June in Emalahleni. Poppy expressed her gratitude to TRP for the opportunity to train and qualify as a Diesel Mechanic on her first trade test attempt in November 2023.

"I want to thank TRP for the opportunity they have given me, my supervisors, and training officers from HRD who have supported me throughout this journey. Everyone has contributed significantly, and I don't take anything for granted. This award is for them," she said.

She also noted that having a supportive family made the journey easier and urged other learners and those seeking opportunities to stay grounded and seize opportunities with both hands when they arise.

Poppy is currently employed by TRP as a Diesel Mechanic, and she is based at North Decline.

Shining Star - Poppy Mokgwadi with her award.







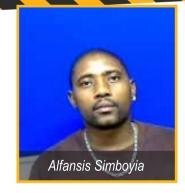
The moment on stage - Representative from CTC pose for a picture with Poppy.

### **Always Safe** A team effort at Main Decline prevents serious injury to mining crew

On a routine inspection, Assistant Manager Kobus Janse van Rensburg and Shaft Engineer Pule Leutle went to level N13 to assess a new conveyor belt installation. Their goal was to ensure that the construction work met the required TRP safety standards.

As they walked alongside the freshly installed conveyor belt, both Kobus and Pule were impressed by the team's workmanship. The construction appeared satisfactory, and they commended the crew for their dedication and a job well done.

However, on their way back to the chairlift, Kobus noticed







Prioritising and putting safety first. The crew who assisted in ensuring the area was safe to proceed the work.



something concerning. The side walls of the up-dip side pillars adjacent to the belt were loose and friable. A closer examination revealed that all pillars above the belt line exhibited similar conditions.

Kobus acted promptly. He halted all construction work on the belt installation and gathered the team. Together, they inspected every pillar above the belt line. The verdict was unanimous: none of the pillars were safe. The risk posed to the crew working on the belt installation was substantial.

The team made a critical decision: They stopped all work and withdrew from the area. To ensure safety, the miner meticulously reinforced each pillar using barring techniques. Only when every pillar was solid and secure did they resume work on completing the belt installation.

We extend our heartfelt gratitude to Kobus, Pule, and the entire team for their unwavering commitment to safety. By prioritising our values and putting safety first, they exemplify what makes TRP great. Thanks to their vigilance, all employees returned home safely to their loved ones after their shift.

Page **09** 

#### June 2024 Edition 4

## Meet TRP Social Performance Leader, Mamatsha Legodi

Could you tell us about your background? Share a bit about where you grew up, where you matriculated, and where you studied.

I am the eldest of 8 siblings, born to Mr. and Mrs. Legodi at Hartebeesthoek Farm in Legkraal, north of Polokwane, in the Limpopo Province. I was raised by my grandmother in Sekakeng, Botlokwa (Matoks), where I began my primary education at Mamothibi and Tladi (Higher) Primary Schools. Later, I attended Letheba High School, where I completed my matric.

After I matriculated, I pursued a bachelor's degree at the University of the Witwatersrand (Wits), where I also completed my honours and master's degrees.

## Who had the most influence on your life as you were growing up?

The 4 individuals who profoundly influenced my life and shaped my future aspirations were my mother, grandmother, uncle, and aunt.

As her eldest child, my mother always strived to have the best for me. She made sacrifices to ensure my well-being while I lived with my grandmother in the village during my schooling years. In those rural settings, she encouraged me whenever I excelled academically, despite never having had the opportunity to pursue her education. Her schooling was cut short when she was withdrawn from a school at a local farm to work as a kitchen assistant.

Whenever I attempted to return to the farm to be with my cousins, where we enjoyed hunting with dogs and playing, my mother disciplined me sternly, which I perceived as abusive at the time. I now realise that I lacked an understanding of the value of education, but my mother understood its importance.

My grandmother played a pivotal role in shaping my educational journey. At the age of 6, she transported me from the farms to the village in a donkey cart so I could enrol in school, starting from grade 1. She raised me with exceptional love and care, surpassing that given to her younger sons, my uncles, who are 3 and 7 years older than me. Due to her passion for farming, the local chief allocated her a substantial piece of land for subsistence farming. My 2 uncles and I were expected to assist her with the farm work after school and on weekends. She was a resilient and industrious woman who consistently prioritised her family's well-being. She instilled in me the value of hard work and preserving one's dignity, often



Passionate about education and youth empowerment in our communities. Newly appointed Social Performance Leader, Mamatsha Legodi at the recent Eastern Limb Career Expo.

My aunt inspired and encouraged me to attend winter school at one of the local schools, always ensuring I had everything I needed. Remarkably, she provided this support even though she had never done the same for her children.

#### What is your favourite holiday destination?

Ga- Bomma, Limpopo.

#### What is your favourite book?

Elite Transition by Patrick Bond.

What is your favourite movie?

The Beekeeper and several Nollywood movies.

#### What are your hobbies and interests?

Watching movies and travelling.

## If you could meet any famous personality, who would it be and why?

Patrice Motsepe. A handshake and an understanding of his systems thinking approach to how he achieved his success.

#### Where did you start your working career?

In 2006 I worked as a Researcher at Lwelaphanda Business Intelligence (LBI) in the Research and Development Department wile pursuing my MA Degree.

#### What are your biggest accomplishments?

Navigating my academic and tertiary life with limited resources.

#### What do you aim to achieve at Two Rivers Platinum?

Synergies, collaboration, and partnerships for a greater, sustainable, and positive impact within our sphere of influence, powering future possibilities in our communities and beyond.

#### In your opinion, what makes TRP Great?

Diversity, competitive advantage, and attractive remuneration structures.

reminding me that diligence ensures self-sufficiency, whereas idleness leads to dependency on others.

My uncle, the eldest son of my grandmother and my mother's elder brother was my role model. He was attentive to my needs and always encouraged me to visit his home in a nearby village whenever I needed anything or wanted to spend time with his children. He treated me as if I was his child, and his care was so genuine that it was hard to tell I wasn't his biological son. His wife extended the same kindness and care, ensuring that I received the same benefits as their children when my uncle was away in Polokwane for work.

## **New Appointments**





### June 2024 Edition 4

## Wellness Team's Vigilant Efforts against TB and HIV

Tuberculosis (TB) and HIV remain significant public health challenges in South Africa, and the mining industry in general. To address this issue, the wellness team together with the SHEQ department at TRP continues to do TB screening and HIV tests regularly, while also initiating campaigns to combat these and many other diseases that affect mine employees.

Led by Gracious Matuludi, Wellness Consultant / Case Manager at TRP, the teams were actively deployed on 20 - 21 June. Their primary focus was on conducting voluntary screenings and tests for employees. Matuludi emphasised that the initiative aimed to enhance awareness in the workplace and promote safe practices to prevent HIV infection.

'We encourage TRP employees to undergo regular testing to understand their health status and maintain a healthy lifestyle,' she emphasised. 'It's crucial to recognise that health concerns affect everyone, not just individuals directly impacted. Whether infected or not, everyone is involved', she said.

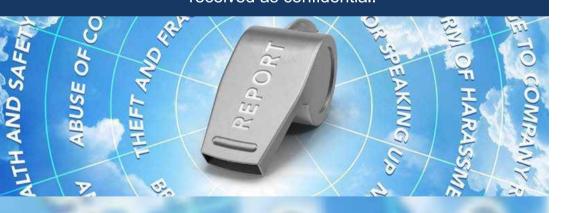


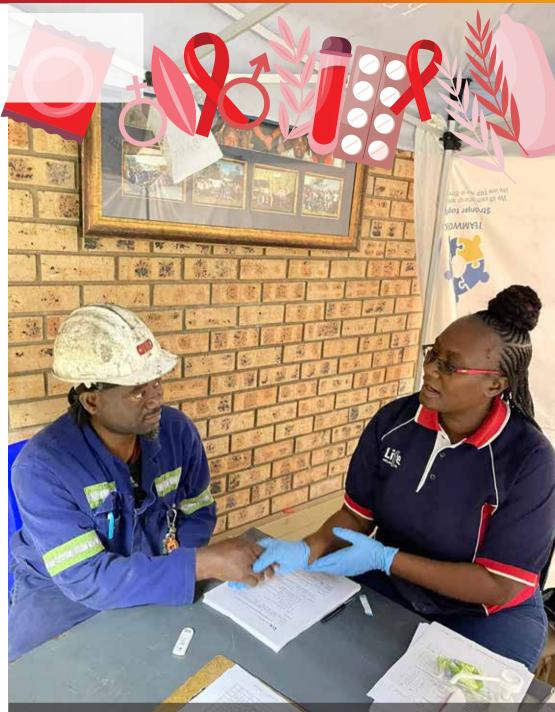
She further expressed that the wellness team aims for their education efforts to foster greater employee health awareness, leading to a reduced infection rate within the communities.

Its all smiles as an employee at Main Shaft prepare to see healthcare professionals.

## Speak up now for a brighter future for us all

Whistle Blowers (Pty) Ltd will treat all information received as confidential.





Life Wellness and Case Manager at TRP, Gracious Matuludi shakes hands with an employee before taking a test.

# INTRODUCING THE NEW TRP WEBSITE



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Report all unethical activities to Whistle Blowers (PTY) LTD, an independent service provider.





### June 2024 Edition 4

# **Celebrating the success of the SD WAN Project**

## A milestone for TRP's internet provision and productivity.

#### What is the SD WAN project and why is it important?

The SD WAN project is a strategic initiative that aims to improve the internet provision and connectivity at TRP. TRP has been plagued with interruptions to internet service, which has had a negative impact on the productivity of the mine in terms of telecoms, access, email communication, and procurement, to mention a few. Though the IT team has had an excellent record of keeping the LAN (Local Area Network) available at over 95%, TRP struggled to maintain constant internet service due to the redundant line being linked to the source of the primary line. This was further complicated by other technical constraints related to firewall and the ability to switch between primary and secondary lines seamlessly.

## How did the IT team overcome the challenges and complete the project?

The IT team worked tirelessly and diligently to overcome the obstacles and complete the project. They engaged with various stakeholders, vendors, and service providers to find the best solution for TRP. They conducted several tests and trials to ensure the quality and reliability of the service. They also implemented the necessary changes and configurations to the network infrastructure and devices. The project was completed in June, after months of hard work and dedication.

#### What are the benefits and outcomes of the project?

The project has delivered significant benefits and outcomes for TRP. TRP currently has primary, secondary, and microwave links, which provide TRP with stable and secure internet service. The SD WAN technology allows the network to automatically select the best available link, based on the traffic and performance.



The TRP IT Department. Back row from left: Tshwarelo Ndamane (Jnr IT Developer), Phesheya Dlamini (IT Administrator), Thato Makubalo (Jnr IT Technician), Daniel Scholtz (Jnr IT Technician). Front row from left: Sthabisile Madlala (IT Manager) and Linette Ramushu (Assistant IT Technician).

This means that TRP can seamlessly switch between the links, without any disruption or downtime. As a result, TRP has improved its internet availability, speed, and quality, which enhances the productivity and efficiency of the mine.

As recent as 25 June, the primary line was lost due to a cable break of over 900m that required at least 24 hours to replace and repair. However, due to the success of the project, TRP was not impacted by this.

#### How can we celebrate and appreciate the IT team?

The IT team deserves our recognition and gratitude for their outstanding achievement. They have demonstrated their professionalism, expertise, and commitment to making TRP a better place to work. They have also shown their resilience, adaptability, and innovation in the face of challenges and changes.

Join us in celebrating this milestone and to thank the IT team for their tireless efforts and dedication.



communication publication for the Mine.

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